Collaborate on Quality: Issue Analysis and Leadership Action Plan Scoring Guide

CRITERIA	NON-PERFORMANCE	BASIC	PROFICIENT	DISTINGUISHED
Apply the IHI Triple Aim to develop a health care leadership strategy that focuses on optimizing health care system performance.	Does not apply the IHI Triple Aim to develop a health care leadership strategy that focuses on optimizing health care system performance.	Attempts to apply the IHI Triple Aim to develop a health care leadership strategy that focuses on optimizing health care system performance; however, omissions and/or errors exist.	Applies the IHI Triple Aim to develop a health care leadership strategy that focuses on optimizing health care system performance.	Applies the IHI Triple Aim to develop a health care leadership strategy that focuses on optimizing health care system performance. Narrative includes multiple examples, specifics, and references to the professional literature.
Propose evidence-based leadership strategies that will help to establish a safety and quality culture.	Does not propose evidence-based leadership strategies that will help to establish a safety and quality culture.	Attempts to propose evidence-based leadership strategies that will help to establish a safety and quality culture, but strategies are not always evidence based or appropriate. Omissions and/or errors exist.	Proposes evidence-based leadership strategies that will help to establish a safety and quality culture.	Proposes multiple evidence-based leadership strategies that will help to establish a safety and quality culture. Includes multiple examples, specifics, and references to the professional literature.
Propose evidence-based leadership and collaboration strategies to enlist the aid of key organizational leaders in establishing a safety and quality culture.	Does not propose evidence-based leadership and collaboration strategies to enlist the aid of key organizational leaders in establishing a safety and quality culture.	Attempts to propose evidence-based leadership and collaboration strategies to enlist the aid of key organizational leaders in establishing a safety and quality culture; however, strategies are not always evidence-based or appropriate. Omissions and/or errors exist.	Proposes evidence-based leadership and collaboration strategies to enlist the aid of key organizational leaders in establishing a safety and quality culture.	Proposes multiple evidence-based leadership and collaboration strategies to enlist the aid of key organizational leaders in establishing a safety and quality culture. Includes multiple examples, specifics, and references to the professional literature.
Determine opportunities to enlist the governing board's aid in fostering a fair and just culture.	Does not determine opportunities to enlist the governing board's aid in fostering a fair and just culture.	Attempts to determine opportunities to enlist the governing board's aid in fostering a fair and just culture; however, omissions and/or errors exist.	Determines opportunities to enlist the governing board's aid in fostering a fair and just culture.	Determines multiple opportunities to enlist the governing board's aid in fostering a fair and just culture. Includes multiple examples, specifics, and references to the professional literature.

CRITERIA	NON-PERFORMANCE	BASIC	PROFICIENT	DISTINGUISHED
Write a clear, organized, persuasive, and generally error-free issue analysis and leadership action plan that promotes a culture of safety and quality and is reflective of professional communication in the health care field.	Does not write a clear, organized, persuasive, and generally error-free issue analysis and leadership action plan that promotes a culture of safety and quality and is reflective of professional communication in the health care field.	Attempts to write a clear, organized, persuasive, and generally error-free issue analysis and leadership action plan that promotes a culture of safety and is reflective of professional communication in the health care field; however, lapses, omissions, and/or errors exist.	Writes a clear, organized, persuasive, and generally error-free issue analysis and leadership action plan that promotes a culture of safety and quality and is reflective of professional communication in the health care field.	Writes a clear, organized, persuasive and error-free incident analysis and leadership action plan that is reflective of professional communication in the health care field. Narrative includes multiple relevant examples, specifics, and references to the professional literature.
Provide citations and title and reference pages that conform to APA style and format.	Does not provide citations and title and reference pages that conform to APA style and format.	Attempts to provide citations and title and reference pages that conform to APA style and format; however, omissions and/ errors exist.	Provides citations and title and reference pages that conform to APA style and format.	Provides citations and title and reference pages that conform to APA style and format, without errors.