

Analyze and Apply Dashboard Data Scoring Guide

CRITERIA	NON-PERFORMANCE	BASIC	PROFICIENT	DISTINGUISHED
Recommend evidence-based actions to improve a selected measure on a health care organization's safety and quality dashboard.	Does not recommend evidence-based actions to improve a selected measure on a health care organization's safety and quality dashboard.	Attempts to recommend evidence-based actions to improve a selected measure on a health care organization's safety and quality dashboard; however, recommendations are not always evidence-based and/or appropriate. Omissions and/or errors exist.	Recommends evidence-based actions to improve a selected measure on a health care organization's safety and quality dashboard.	Recommends multiple evidence-based actions to improve a selected measure on a health care organization's safety and quality dashboard. Includes multiple examples, specifics, and references to the professional literature.
Analyze areas of a safety and quality dashboard of concern to a risk manager.	Does not analyze areas of a safety and quality dashboard of concern to a risk manager.	Attempts to analyze areas of a safety and quality dashboard of concern to a risk manager; however, omissions and/or errors exist.	Analyzes areas of a safety and quality dashboard of concern to a risk manager.	Analyzes areas of a safety and quality dashboard of concern to a risk manager. Analysis includes multiple examples, specifics, and references to the professional literature.
Describe how a health care organization chooses the metrics to include in its safety and quality dashboard.	Does not describe how a health care organization chooses the metrics to include in its safety and quality dashboard.	Attempts to describe how a health care organization chooses the metrics to include in its safety and quality dashboard; however, omissions and/or errors exist.	Describes how a health care organization chooses the metrics to include in its safety and quality dashboard.	Analyzes how a health care organization chooses the metrics to include in its safety and quality dashboard. Analysis includes multiple examples, specifics, and references to the professional literature.
Analyze areas of a safety and quality dashboard of concern to a patient safety officer.	Does not analyze areas of a safety and quality dashboard of concern to a patient safety officer.	Attempts to analyze areas of a safety and quality dashboard of concern to a patient safety officer; however, omissions and/or errors exist.	Analyzes areas of a safety and quality dashboard of concern to a patient safety officer.	Analyzes areas of a safety and quality dashboard of concern to a patient safety officer. Analysis includes multiple examples, specifics, and references to the professional literature.
Assess senior leadership's role in setting a health care organization's strategic safety and quality objectives.	Does not assess senior leadership's role in setting a health care organization's strategic safety and quality objectives.	Attempts to assess senior leadership's role in setting a health care organization's strategic safety and quality objectives; however, omissions and/or errors exist.	Assesses senior leadership's role in setting a health care organization's strategic safety and quality objectives.	Assesses senior leadership's role in setting a health care organization's strategic safety and quality objectives. Assessment includes multiple examples, specifics, and references to the professional literature.

CRITERIA	NON-PERFORMANCE	BASIC	PROFICIENT	DISTINGUISHED
Create a clear, organized, persuasive, and generally error-free presentation on a leadership team's assessment of an organization's safety and quality dashboard that is reflective of professional communication in the health care field.	Does not create a clear, organized, persuasive, and generally error-free presentation on a leadership team's assessment of an organization's safety and quality dashboard that is reflective of professional communication in the health care field.	Attempts to create a clear, organized, persuasive, and generally error-free presentation on a leadership team's assessment of an organization's safety and quality dashboard that is reflective of professional communication in the health care field; however, significant lapses, omissions, and/or errors exist.	Creates a clear, organized, persuasive, and generally error-free presentation on a leadership team's assessment of an organization's safety and quality dashboard that is reflective of professional communication in the health care field.	Creates a clear, organized, persuasive, and error-free presentation on a leadership team's assessment of an organization's safety and quality dashboard that is reflective of professional communication in the health care field. Presentation includes multiple relevant examples, specifics, and references to the professional literature.
Provide citations and title and reference pages that conform to APA style and format.	Does not provide citations and title and reference pages that conform to APA style and format.	Attempts to provide citations and title and reference pages that conform to APA style and format; however, omissions and/ errors exist.	Provides citations and title and reference pages that conform to APA style and format.	Provides citations and title and reference pages that conform to APA style and format, without errors.