## Address a Patient Safety Issue Scoring Guide

CRITERIA	NON-	BASIC	PROFICIENT	
	PERFORMANCE	DASIC	PROFICIENT	DISTINGUISHED
Recommend evidence-based best practice tools and techniques to reduce or eliminate patient safety threats.	Does not recommend evidence-based best practice tools and techniques to reduce or eliminate patient safety threats.	Attempts to recommend evidence-based best practice tools and techniques to reduce or eliminate patient safety threats; however, recommendations are not always evidence- based or appropriate. Omissions and/or errors exist.	Recommends evidence-based best practice tools and techniques to reduce or eliminate patient safety threats.	Recommends evidence- based best practice tools and techniques to reduce or eliminate patient safety threats. Recommendations are appropriate, comprehensive and include multiple examples, specifics and references to the professional literature.
Apply the health care safety imperative to a patient safety issue.	Does not apply the health care safety imperative to a patient safety issue.	Attempts to apply the health care safety imperative to a patient safety issue; however, omissions and/or errors exist.	Applies the health care safety imperative to a patient safety issue.	Applies the health care safety imperative to a patient safety issue. Includes multiple examples, specifics, and references to the professional literature.
Evaluate the risk to patients, employees, and the organization if patient safety threats are not addressed.	Does not evaluate the risk to patients, employees, and the organization if patient safety threats are not addressed.	Attempts to evaluate the risk to patients, employees, and the organization if patient safety threats are not addressed; however, omissions and/or errors exist.	Evaluates the risk to patients, employees, and the organization if patient safety threats are not addressed.	Provides a comprehensive evaluation of the risk to patients, employees, and the organization if patient safety threats are not addressed. Includes multiple examples, specifics, and references to the professional literature.
Analyze regulatory agencies' role and impact on organizations' patient safety programs.	Does not analyze regulatory agencies' role and impact on organizations' patient safety programs.	Attempts to analyze regulatory agencies' role and impact on organizations' patient safety programs; however, omissions and/or errors exist.	Analyzes regulatory agencies' role and impact on organizations' patient safety programs.	Analyzes regulatory agencies' role and impact on organizations' patient safety programs. Includes multiple examples, specifics, and references to the professional literature.
Analyze the patient safety officer's role in implementing patient safety plans.	Does not analyze the patient safety officer's role in implementing patient safety plans.	Attempts to analyze the patient safety officer's role in implementing patient safety plans; however, omissions and/or errors exist.	Analyzes the patient safety officer's role in implementing patient safety plans.	Analyzes the patient safety officer's role in implementing patient safety plans. Includes multiple examples, specifics, and references to the professional literature.
Write a clear, persuasive, organized recommendation plan that is generally free of errors and is reflective of professional communication in the health care field.	Does not write a clear, persuasive, organized recommendation plan that is generally free of errors and is reflective of professional communication in the health care field.	Attempts to write a clear, persuasive, organized recommendation plan that is generally free of errors and is reflective of professional communication in the health care field; however, significant lapses and/or errors exist.	Writes a clear, persuasive, organized recommendation plan that is generally free of errors and is reflective of professional communication in the health care field.	Writes a clear, persuasive, organized, and error-free recommendation plan that is reflective of professional communication in the health care field.

CRITERIA	NON- PERFORMANCE	BASIC	PROFICIENT	DISTINGUISHED
Provide citations and title and reference pages that conform to APA style and format.	Does not provide citations and title and reference pages that conform to APA style and format.	Attempts to provide citations and title and reference pages that conform to APA style and format; however, omissions and/or errors exist.	Provides citations and title and reference pages that conform to APA style and format.	Provides citations and title and reference pages that conform to APA style and format, without errors.